

REPORT OF THE VISIT TO YENAPOYA HOSPITAL, MANGALORE

9th July 2024

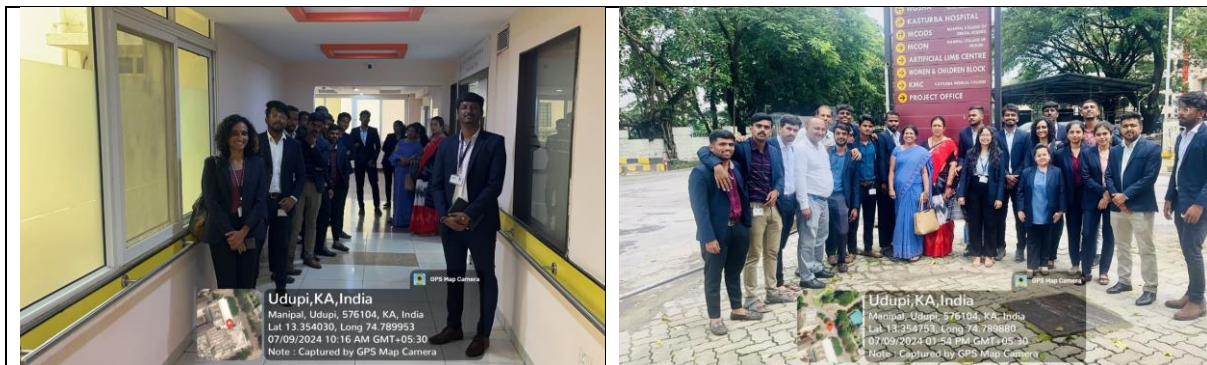
DEPARTMENT OF HEALTH SYSTEM MANAGEMENT STUDIES

The Department of Health System Management Studies had organised a visit for the IV semester MBA students to Kasturba Medical College and Hospital, Manipal, with the purpose of enhancing the knowledge of the students about the different types of hospitals and understanding its functioning.

The visit was scheduled 9th July 2024, taking prior permission from the hospitals and the University Authorities.

Visit to Kasturba Medical College and Hospital, Manipal

The visit was scheduled on the 9th July 2024 from 10 am to 2 pm. 18 students from the final semester MBA, accompanied by five faculty Dr. Divya, Dr. Shalini, Dr. Sujay MJ, Mr. Chethan Kumar, and Mr. Mahadevswamy visited the hospital. Operations team led by Mr. Jibu Thomas, Mr. Samith, and Dr. Ekta Tandon interacted with the students and explained the hospital and the facilities to them. Students were divided into 2 groups and visited the various areas of the hospital like OPD, Wards (general and special wards), Radiology, Insurance, MRD, CSSD, Chute Operation System, and OPD Front Office.



The faculty interacted with the operations team and the finance team.

The Finance team led by Associate Director Mr. Sudakar Prabhu and other members interacted with the students on the financial management of hospitals.

The students also interacted with the Quality department staff led by Dr. Brayal D'souza.



The department welcomed the idea of students doing internships during vacation, short-term time projects that would benefit the hospital. The visit helped the students not only in enhancing their knowledge and providing opportunity for learning but also provided scope for furthering the activities in terms of internship and project work.

Outcomes of the visit:

1. Student knowledge enhancement in terms of understanding the functioning of hospitals of different sectors, challenges in managing the functions with limited resources, and managing people effectively and efficiently.

2. Opportunity to take up internship and short-term real-time projects for the students in the hospital.
3. Collaboration between academia and industry/organization to foster hands-on learning opportunities for the students.

Acknowledgement:

We take this opportunity to thank the authorities of JSS AHER, who granted permission for the visit. We also thank the authorities of Kasturba Medical College and Hospital, Manipal, for extending their kind cooperation, support and hospitality during the visit.



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